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## News Release

>> **NYSEG urges customers to stay far away from downed power lines. NYSEG customers should call 1.800.572.1131 to report downed power lines or hazardous situations.**

>> **Emergency generators can be dangerous. Read, understand and follow manufacturer's instructions. Never run an emergency generator indoors; operate generators only outdoors in well-ventilated areas.**

>> **NYSEG will be distributing bottled water and dry ice from 9 a.m. until noon tomorrow at Lewisboro Volunteer Ambulance Corps, 777 Route 35, Cross River.**

>> **The next update will be distributed at 7 a.m.**

### NYSEG RESTORING POWER TO CUSTOMERS IMPACTED BY SEVERE THUNDERSTORMS

FOR IMMEDIATE RELEASE

**Brewster, NY, July 22, 2010 (9 p.m.)** – NYSEG crews, working around the clock, have restored power to more than 11,000 customers in southern Dutchess, Putnam and northern Westchester counties who lost electric service as a result of the thunderstorms and associated strong winds that hit the area yesterday. As of 9 p.m., approximately 1,600 customers remain without power, primarily in the towns of Bedford, Lewisboro, North Salem and Pound Ridge.

Restoration efforts will continue until all customers have had their power restored. NYSEG anticipates that all customers will have their power restored by Friday evening.

Customers are reminded that downed power lines are dangerous. Even lines that appear “dead” may be deadly.

#### During a power interruption

- Contact neighbors to see if their power is off. A loss of power may be the result of a blown fuse or a tripped circuit breaker.
- Contact NYSEG (1.800.572.1131) to report a power interruption. Our telephone system lets callers report the problem, helps our crews respond quickly and efficiently, and provides customers with power interruption updates. Because many people may be trying to reach us during a power interruption, phone lines may be busy. Anyone who has access to a working computer during a power interruption can also report the interruption online at nyseg.com.
- Listen to a battery-powered radio for weather and power restoration updates.
- Turn off major appliances (electric water heaters, refrigerators and freezers) and sensitive electronic equipment (TVs, VCRs, DVD players, computers, stereos) to prevent overloading and possible damage when power is restored. Turning off this equipment may mean unplugging it, turning off a circuit breaker or removing a fuse for the circuit that provides power to this equipment. Leave one light switch “on” to know when power has been restored.
- Emergency generators can be dangerous. Carefully follow the manufacturer's instructions. Never run an emergency generator indoors; operate generators only outdoors in well-ventilated areas.
- Don't use a natural gas or propane range to heat your home.
- Never use outdoor grills or stoves inside.
- Keep refrigerators and freezers closed as much as possible. Most food will last 24 hours if you minimize the opening of refrigerator and freezer doors.

#### After your power is restored

- If a basement or home was flooded, customers should have an electrician check the home and have a plumbing and heating contractor check natural gas appliances before contacting NYSEG to have services turned on.
- Turn on appliances and sensitive electronic equipment one at a time to avoid overloading circuits.
- Replenish emergency supplies used during the storm.

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